

Emergency Response Times - Hazard Class 2



Reporting period: 01 July to 30 September 2022

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Kangaroo Flat	36	15	14	93%	07:27
07	Torquay	29	20	10	50%	12:45
08	Berwick	109	23	23	100%	05:38
08	Carrum Downs	65	33	26	79%	08:44
08	Edithvale	40	14	14	100%	06:43
08	Hampton Park	68	37	27	73%	09:38
08	Keysborough	17	10	10	100%	06:57
08	Langwarrin	29	14	10	71%	09:18
08	Mt Eliza	40	14	12	86%	08:14
08	Narre Warren	47	21	21	100%	07:41
08	Noble Park	44	24	24	100%	06:29
08	Sorrento	20	10	5	50%	10:42
11	Bairnsdale	47	16	8	50%	11:59
13	Bayswater	40	26	26	100%	06:06
13	Chirnside Park	22	10	8	80%	08:07
13	Ferntree Gully	43	23	22	96%	07:08
13	Lilydale	38	23	10	44%	09:44
13	Mooroolbark	23	14	12	86%	09:04
13	Scoresby	52	36	31	86%	08:07
13	Warrandyte	26	13	11	85%	08:09
14	Doreen	26	14	6	43%	09:15
14	Epping	57	30	17	57%	11:25
14	Mernda	23	10	8	80%	08:18
14	Werribee	108	27	22	82%	08:18

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14	Wyndham Vale	59	14	12	86%	08:24
15	Ballarat	59	13	10	77%	09:22
15	Sebastopol	27	16	13	81%	09:04
15	Wendouree	54	18	15	83%	08:06
20	Echuca	34	11	10	91%	08:00
22	Mooroopna	36	11	10	91%	07:56
24	Falls Creek	44	26	15	58%	13:20

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 October 2022 and may be subject to change.